

Cookie Policy

How we use cookies on torchfinancial.co.uk

This policy explains how Torch Financial Ltd uses cookies and similar technologies on torchfinancial.co.uk, and how you can control them.

What cookies are

Cookies are small text files placed on your device when you visit a website. Some are needed for the site to work. Others help us understand how visitors use the site so we can improve it.

The cookies we use

Strictly necessary cookies make the site work, for example by remembering your cookie choices and keeping the contact form secure. They do not need your consent.

Analytics cookies tell us how many people visit the site and how they use it. We only set these if you agree to them through our cookie banner.

Third-party content. Our contact page includes an embedded Google Map. Google may set cookies when the map loads, under its own privacy policy.

Cookie	Provider	Duration	Purpose
[cookie name]	[provider]	[duration]	[purpose]
[cookie name]	[provider]	[duration]	[purpose]

Some cookies, including analytics cookie identifiers and your IP address, can count as personal information. We handle any personal information they collect in line with our Data Protection Statement.

Your choices

When you first visit the site, our cookie banner lets you accept or reject non-essential cookies. You can change your choice at any time through the cookie settings link at the bottom of each page. You can also block or delete cookies through your browser settings, but if you block strictly necessary cookies, parts of the site may not work.

Protecting yourself from fraud

Never send personal or financial information by unprotected email. Ask us for a secure way to send documents.

We will never ask you to pay money or change bank details by email alone. If you receive a request to make a payment, call us on 07904 776365 to check it is genuine, using a number you have found independently, not one given in the message. If you have any doubt about a call or email claiming to be from us, end the contact and call us back.

Changes to this policy

We may update this policy from time to time. The version and date are shown below.

Contact

Torch Financial Ltd, 18 Windsor Place, Cardiff CF10 3BY · 07904 776365 · craig.price@torchfinancial.co.uk

Cookie Policy v2.0, October 2026.